

## **Ending of the Minor Injuries Service at Charing Surgery**

## **Ending of the Rural weekend service (held at Tenterden and Hamstreet Surgeries)**

## **Establishment of the Urgent Treatment Centre (UTC) at the William Harvey Hospital**

Following a change in national policy, the minor injury service and the rural weekend service (held at Tenterden and Hamstreet surgeries) have been stopped by the CCG as of 30<sup>th</sup> October 2020.

A new Urgent Treatment Centre (UTC) will start on 1<sup>st</sup> November at William Harvey Hospital and has been set up to deal with minor illnesses and minor injuries which would normally have been dealt with at this surgery.

The UTC is located at the William Harvey Hospital and it is open 24 hours a day, 7 days a week, including bank holidays.

From 1<sup>st</sup> November appointments for the following minor illnesses and minor injuries will be dealt with at the UTC and appointments should be booked by calling 111

### **The service will deal with:**

- Strains and sprains
- Skin infections and rashes
- Eye problems
- Coughs and colds
- Feverish illness in adult's
- Feverish illness in children
- Abdominal pain
- Vomiting and diarrhoea
- Emergency contraception
- Suspected broken limbs
- Minor head injuries
- Cuts and grazes
- Bites and stings
- Minor scalds and burns
- Ear and throat infections

Any complaints, queries or concerns about this change in service provision should be directed to Kent & Medway CCG: [kmccg.ek.urgentandemergencycareteam@nhs.net](mailto:kmccg.ek.urgentandemergencycareteam@nhs.net)

For any other health issues which are not included in the above list, please continue to contact the surgery in the normal way either by calling reception or by submitting an eConsult via the practice website.