

## **Scam alert**

*Can residents be mindful of receiving scam calls regarding the government's £150 Council Tax Energy Rebate. Ashford Borough Council will not be calling residents over the phone to take payment or bank details, nor will a council officer ask you for any other personal information. Full information on the rebate as well as how it will be distributed is available on the ABC website: <https://www.ashford.gov.uk/council-tax/council-tax-energy-rebate/>*

We are particularly concerned about our more vulnerable customers in the community, who may not have access to social media or the internet, to protect them from being targeted in this way. Please be aware of the message, in case you receive any queries, and also consider if you have links to any support networks that might be able to distribute the message more widely.

Thank you for your assistance with this.

Regards

**Margaret Hill, Member Services Officer**

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